



Course Description

Scotland and Edinburgh's tourism industry is one of the most important sectors to the Scottish economy. It injects billions of pounds into the country each year and provides millions of jobs to the people of Scotland.

This course is designed to teach learners-

- skills to become effective job-seekers and employees
- skills to deal effectively with all aspects of customer care and customer service in travel and tourism
- the product knowledge and skills to deal effectively with customer enquiries in relation to travel and tourism in Scotland, the rest of the United Kingdom and worldwide

Assessment

This course is assessed internally throughout the academic year both at National 4 and National 5 level.

Home Study Expectations

Students will be expected to work on their portfolio and meet assessment deadlines.

Wider Achievement Opportunities

Work experience in travel and tourist based employment.

Possible career paths

This Course or its Units may provide candidates with opportunities to progress to:

- other SQA Travel and Tourism Courses or to Scottish Vocational Qualifications (SVQs) in Travel and Tourism
- further education
- employment in the travel and tourism industry

There are many possible career paths in the travel and tourism sector including hotels, catering, tour operators, travel agencies, tourist information centres and the transport sector to name but a few.