



Dear Parent/Carer,

iPad & WiFi Access

iPad

In order to access their Learning & Teaching, it is essential that all students have:

- A working iPad,
- Updated to the latest software, 16.1.1 (Settings – General – Software Update)
- Knowledge of their Microsoft log in details & password (to access Outlook, Teams, OneNote etc)

Please use [this form](#) or type tinyurl.com/ipadhcnov22 into your browser, to report any issues/damage to students' iPads or to request a Microsoft password reset. Miss Wallace will respond to all requests from Wednesday 23rd November 2022. Your child will also receive this communication via email.

WiFi Access

We ask that any family without WiFi Access, please contact the school office as soon as possible via email admin@tynecastle.edin.sch.uk or by calling 0131 337 3488.

Thank you for your continued support,

Yours faithfully,

Samantha Wallace
Digital Development Officer
Tynecastle High School